

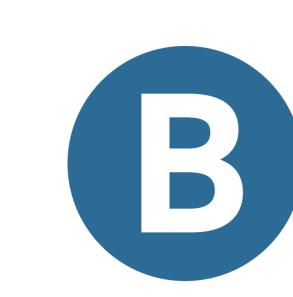
POOLE

CHANGES AT THE PRACTICE



We now have to screen every patient before treatment. If we cannot complete a coronavirus check, we will have to

cancel your appointment.



Patients will be asked to inform the practice of their arrival before entering the building. Instructions of what to do will be provided during your pre-appointment telephone call.



Where possible please attend on your own to help social distancing. Escorts will only be admitted to the practice if we feel this is necessary for the wellbeing and safety of the patient.

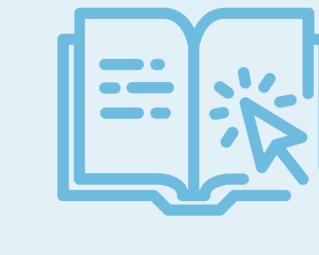


We are still the same friendly team behind the PPE! Remember, we are just as approachable as we have ever been.

BEFORE YOUR APPOINTMENT



Where possible, we take payments over the phone to reduce contact.



Your medical history will be updated and we will discuss any of your concerns.



We will call you to triage any oral symptoms and your COVID-19 risk.

ON THE DAY OF YOUR APPOINTMENT



Before arriving, please hydrate, brush your teeth, and use the lavatory - as ours is only available if absolutely necessary.



Please only bring essential personal belongings into the practice. Please aim to arrive 10-15 mins before your appointment time.



Please stay in your car or outside at a safe distance. Reception will contact you when we are ready for you to enter.

SWHEN YOU ENTER THE PRACTICE

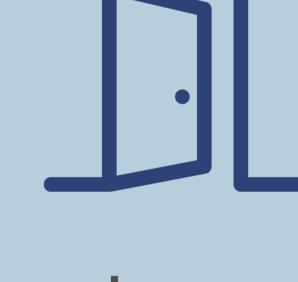


On entry, we will take your temperature using a forehead thermometer.



your hands using our dispensers. You will be required to wear a face mask which we will provide.

You will be asked to cleanse



Enter alone where possible. Please observe social distancing. We will limit patients in the waiting room.



Our reception team will be sat behind a screen for everyone's added protection.



You will be guided throughout your visit by our patient coordinator.

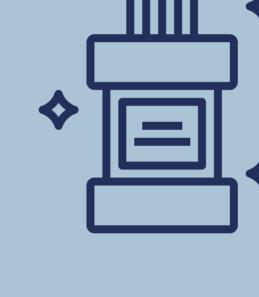


Please remove your coat and leave belongings on your waiting room chair.

ONCE INSIDE THE SURGERY



You will be within 2m of our staff but they will be wearing our new enhanced PPE.

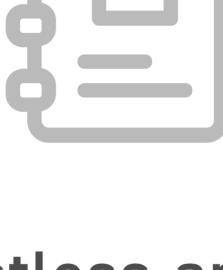


Prior to treatment,
you may be asked to
rinse your mouth
with a mouthwash



Treatment will be carried out with the usual care and attention to detail. Extra steps will be explained as we go.

AFTER YOUR APPOINTMENT



Contactless and card payments will be preferentially accepted.

upholstered vinyl-covered chairs.



The surgery will remain

'fallow' or empty for a specified period after each patient.



Before leaving the

of your mask and use hand sanitizer.

ADDITIONAL STEPS WE ARE TAKING:

- The staff will undergo daily temperature checks and COVID-19 risk assessments.
- We will be seeing less patients with a 'fallow'/empty period after each patient.
 Increased disinfection protocols from our already high level of disinfection will be implemented.
- We have installed air-flow systems to each of the surgeries for everyone's added protection.

We have increased communal and clinical area disinfection. We are reviewing fogging protocols

- with hypochlorous acid. This is a non-toxic disinfectant known to kill COVID-19-like viruses.
 All our fabric based reception chairs have been replaced with antimicrobial, antifungal
- Card payment machines have been fitted with wipeable silicone covers and disposable pens are available if required by patients.

We hope you will feel as safe as we all do here,

and we look forward to seeing you again soon!

www.dentistry68.co.uk or follow us on Facebook & Instagram.